

Volunteer Role Profile



Volunteer Role

Brewhouse Yard Weekend Volunteer

Volunteer Manager

Sophie Hollinshead

Where you will be based

Community

Why we want you

Are you enthusiastic about heritage, and enjoy working with, and talking to people. Are confident in taking responsibility for a small group of volunteers? Can you spare a Saturday or Sunday most weeks? If so, read on! We are looking for people who can help lead the volunteer team working at Brewhouse Yard museum. Our volunteers will be the friendly faces who welcome and engage visitors, answering their questions, and revealing the history and stories of Brewhouse Yard: Life beneath Castle Rock. This is an opportunity to volunteer in a truly unique social history museum, which tells the stories of some of the people who lived on this site and explores its rich history, especially in relation to the textiles trade. There have been buildings on this two-acre site since at least 1217 when it was on the banks of the River Leen. Among those residing in Brewhouse Yard were brewing workers, framework knitters, tailors, clock-workers, shearmen and dyers. We are open Saturdays, Sundays, Bank Holiday Mondays, and every day in the school holidays. There will also be occasional weekdays for educational tours. Hours are 11am – 4pm.

What you will be doing

- Be available on Saturdays and Sundays on a regular basis.
- Helping to keep the museum clean and tidy at the beginning and end of the day.
- Presenting a welcoming and professional image to all visitors.
- Being responsible for security and fire evacuation (training provided)
- Scanning and checking visitors tickets.
- Being around when school and other educational groups visit the museum during the week.
- Supporting volunteers on site (i.e. during first shifts, special events etc.)
- Developing your skills in museums and heritage.

The skills you need

- Excellent communication skills.
- Ability to provide a warm friendly welcome to all visitors as the public face of the site.
- Have enthusiasm for arts, heritage and museums and willingness to learn
- Being able to take responsibility for a small museum site (with others)
- Be committed to the idea of volunteering and to being part of a fully diverse workforce

What's in it for you

- Gain invaluable experience of the management of heritage sites and programmes
- Being part of a friendly team at Brewhouse Yard
- Learn more about the history of Brewhouse Yard.
- Develop your skills
- Chance to share your passion for history with the public
- Meet new people and have the opportunity to socialise with fellow volunteers in a team from all backgrounds and ages.

Disclaimer

A basic level of physical fitness is required for this role.